

**Laura & Sean – 28<sup>th</sup> May 2017**

Hi Claire,

I can only apologise that this email hasn't arrived sooner.



We got back to the UK yesterday evening and I have been hectic to say the least since then!

I do not know where start really - I hope you have been filled in a little bit from the Yacht Club Team about our wedding and visits to the Yacht Club post and prior to the big day!!

In the run up to the wedding we visited the Yacht Club most days for meetings, lunches, glasses/jugs of Sangria... etc etc. Luis and Sergio specifically were shining stars and put us both at ease so much. They know EXACTLY what is going on and what is going to happen, and filled us with so much confidence and excitement. Sergio did joke about our wedding date on our first meeting (so your wedding is on the 30th May - hahaha), to sit down with a wedding plan which actually wasn't ours. We laughed again when he said a second incorrect date, only to realise Sergio wasn't joking this time!!! It was very funny and to be fair his car had broken down that morning so we will let him off!!

The night prior to the wedding I arranged to come to The Yacht Club for dinner with my Mum and Bridesmaids, in order for us to prepare some of the wedding favours. Sylvia arranged for us to sit privately on the rear patio so we wouldn't be seen by anybody. We had an amazing dinner and the service from Dragos, Juan and the other waiters was impeccable (I won't dwell on this too much as this is 100% the norm for you guys). As I was staying with my Parents that evening I had a large suitcase with me containing a lot of wedding items - rings, our daughter's flower girl dress, all of my toiletries and make up for the wedding, the list goes on and on. We came to leave after a fabulous evening and Dragos ordered us a taxi and loaded my suitcase as it arrived. In the excitement we got dropped off at my Parent's apartment only to realise we had left the suitcase in the taxi!!!! I rang Dragos immediately to ask him to contact the taxi company. He did so and the taxi was already on the way to Magaluf!! Dragos told me not to panic and went to meet the taxi and personally delivered the suitcase to the apartment at 1am. If that is not service I do not know what is!!! It was certainly a talking point for the wedding!!

On to our day - we had such a lovely time getting ready in the Cala Vista Suite. It felt so luxurious and special and really added to the day. The recommended hairdressers were fabulous even for my fussy sister!!!! :-)) The flowers were beautiful and exactly what I asked for. The wedding day is all an amazing blur but what I do know is that EVERY single member of staff did their utmost to make everything perfect. Luis and Sergio organised us so well prior to walking down the isle and made me feel so reassured and relaxed. Dragos and Luis took some pictures for us so we had something to look at before we had our professional photos back from Richard.

Everyone had an abundance of beverages and canapes available after the ceremony. The Spanish guitarist played and it was just blissful looking over the marina while we had photos taken and chatted to our guests. Following on from that, the meal was superb. How the chefs cook fillet steak to perfection for 50 guests, for it all to arrive with everyone in such quick succession I will never know (I have worked in hospitality for many years!) Wine glasses were never empty and we had our own favourite music

playing from our ipod. The staff were friendly and helpful as always and chatted to our guests and played with the children. They simply cannot do enough for you.

In the evening (beginning to become hazy!!!) we were reminded throughout of various traditional bits such as cutting the cake, throwing the bouquet, first dance etc. everything was made so easy for us. Time really does fly so having someone to tell you when things need doing is so helpful. One of wedding guests jumped in the pool to catch the bouquet which was hilarious. Dragos managed to capture it on video (of course!) and it certainly added to the entertainment of the evening!! Paul Martin sang and DJed for us as per your recommendation and was incredible. I was worried nobody would dance but how wrong was !!!! Snacks came out which were yummy and very appreciated later on in the evening. Our photographer Richard was a star throughout the day and we can't wait to see the moments he caught that we missed.

Our last guests left at approximately 2am well after the DJ ended but were not rushed out by any staff. They all stayed and continued to serve us drinks and tidy around us while the celebrations continued. The men even jumped in the pool and were not in too much trouble with Sergio!! :-) Eventually we retired to the suite which had been tidied ready for us for the night. We ordered breakfast which was sent up to us the following morning and eaten on our private terrace overlooking the yachts.

We proceeded to visit the Yacht Club most days of our holiday after the wedding. Each time we were greeted with such kindness. We decided to take my parents for dinner a few nights after the wedding, our table was decorated with some of our wedding decorations and had one of Dragos' photos of us printed on the table for us.

The day was amazing, but what really makes it is the amazing staff. Sergio, Luis, Dragos, Klaudia, Juan and the rest of the team truly feel like friends and made everything perfect for us. Although they deal with many couples they genuinely make you feel so special and that's what makes the place amazing. Our 2 year old daughter knows all the staff by name and immediately asked for a lollipop every time she arrived. They all made such a fuss of her! We were so sad to leave but we know it will not be the last time we go to this great place and see our friends!!

Finally, a special mention to yourself. Claire - your organisation, friendliness and professionalism blew us away from the beginning and you are the reason we booked our wedding in the first place. Every detail was considered so carefully and passed on with such precision. I am a control freak at the best of times and anyone who knows me will know how calm I was about the wedding. You had it all under control and I am so grateful.

I have already said to my husband that I shall certainly get married here again in the future :-)

From the bottom of our hearts, thank you all so so much.

Laura and Sean O'Donnell

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